Booking terms and conditions for accommodation

Temporary booking terms (valid for stays from 21st of December until January 31st)

As Villa ÄNG is preparing to open this winter, we are currently applying a temporary booking policy for the opening season.

- Non-binding reservations may be held for up to 5 days while awaiting client confirmation.
- Once confirmed, **full payment (100%)** is required at the time of booking.

Ordinary booking terms

Reservation

A non-binding reservation for specific dates may be held for a period of up to two weeks or another agreed-upon timeframe. Minimum stay is 2 nights.

Booking Confirmation

The booking becomes binding upon receipt of a 30% prepayment and written confirmation from Villa ÄNG.

Payment Terms

A 30% prepayment is required at the time of booking. The remaining 70% is due no later than 90 days before arrival. For bookings made within 90 days of arrival, full payment is required at the time of booking.

All payments are made via invoice and IBAN bank transfer.

Cancellation Policy

Cancellations must be submitted in writing to booking@villaang.se.

If cancelled between confirming the booking and 90 days prior to arrival 70% of total cost for accommodation will be refunded. No refund will be given for cancellations made less than 90 days before arrival or in case of no-show.

Any applicable refunds will be processed via bank transfer within 14 days of confirmed cancellation.

If unforeseen events prevent the guest from completing their travel arrangements, the above-stated booking rules will apply. Since we do not provide cancellation insurance, we strongly advise that the guest obtains comprehensive travel insurance that covers all aspects of their trip.

Booking request: <u>booking@villaang.se</u> or +46(0)70 610 92 76 (Jenny Isaksson) Find us at Edeforsvägen 109 B, 961 78 Harads, Sweden, Villa Äng AB